

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,184	1,381	-14%	▼
	Admits	1,219	1,340	-9%	
	Discharges	1,202	1,319	-9%	
	Service Hours	3,759	6,280	-40%	▼
	Bed Days	8,138	7,025	16%	▲
	S.Rehab/PHP/IOP	1,203	3,741	-68%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	652	44.2%
	IOP	431	29.2%
	Residential Services	216	14.6%
	Case Management	126	8.5%
Forensic SA	Case Management	51	3.5%

Consumer Satisfaction Survey

(Based on 426 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		88%	80%	92%
✓ Respect		86%	80%	91%
✓ Overall		86%	80%	91%
✓ Access		86%	80%	88%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		81%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	169	14%	13%	Male	929	79%	▲ 59%
26-34	383	32%	23%	Female	254	21%	▼ 41%
35-44	321	27%	19%	Transgender			0%
45-54	215	18%	23%				
55-64	84	7%	16%				
65+	7	1%	5%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	880	74%	75%	White/Caucasian	594	50%	▼ 65%
Hisp-Puerto Rican	251	21%	12%	Black/African American	312	26%	17%
Hispanic-Other	48	4%	6%	Other	273	23%	13%
Hispanic-Cuban	4	0%	0%	Am. Indian/Native Alaskan	3	0%	0%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander	2	0%	0%
Unknown			6%	Asian			1%
				Multiple Races			1%
				Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	46	-7%
Admits	35	35	0%
Discharges	28	34	-18% ▼
Service Hours	62	108	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	N/A	29%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	93%	50%	72%	43% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		35	81%	60%	71%	21% ▲
● Employed		4	9%	20%	14%	-11% ▼
● Self Help		20	47%	60%	59%	-13% ▼
● Stable Living Situation		18	42%	80%	40%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		12	80%	90%	80%	-10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	41	-34% ▼
Admits	22	15	47% ▲
Discharges	7	29	-76% ▼
Service Hours	134	404	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	0%	71%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	50%	53%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		19	70%	60%	75%	10%
Stable Living Situation		24	89%	80%	82%	9%
Employed		5	19%	20%	22%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	85%	90%	87%	-5%

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	78	-3%
Admits	53	41	29% ▲
Discharges	58	46	26% ▲
Service Hours	241	519	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	71%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■		■		■	67%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	66%	50%	53%	16% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		27	36%	20%	22%	16% ▲
Stable Living Situation		71	93%	80%	82%	13% ▲
Self Help		31	41%	60%	75%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	95%	90%	87%	5%

▲ > 10% Over ▼ < 10% Under

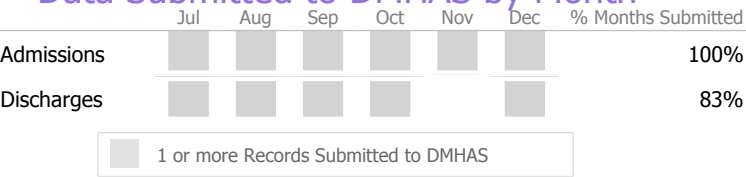
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	10	12	-17% ▼
Discharges	10	12	-17% ▼
Bed Days	455	466	-2%

Data Submitted to DMHAS by Month

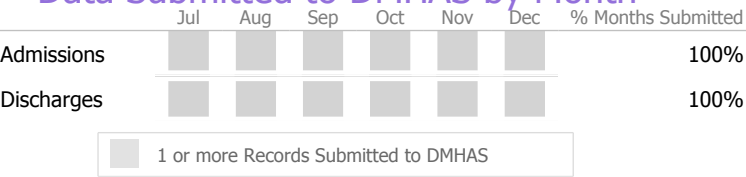


* State Avg based on 7 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	72	56%	▲
Admits	109	71	54%	▲
Discharges	109	69	58%	▲
Bed Days	1,765	950	86%	▲

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	36	-36% ▼
Admits	11	19	-42% ▼
Discharges	6	16	-63% ▼
Service Hours	48	210	-77% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic 6 Month Updates	0%	71%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■					33%
Services	■	■					33%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	83%	50%	53%	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		7	30%	20%	22%	10%
Self Help		11	48%	60%	75%	-12% ▼
Stable Living Situation		13	57%	80%	82%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	94%	90%	87%	4%

▲ > 10% Over ▼ < 10% Under

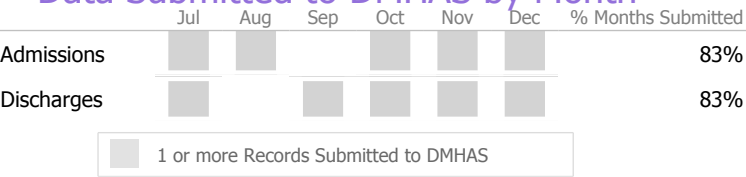
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	10	30%	▲
Admits	9	7	29%	▲
Discharges	9	6	50%	▲
Bed Days	663	651	2%	

Data Submitted to DMHAS by Month



* State Avg based on 14 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	34		▼
Admits	-	18	-100%	▼
Discharges	-	34	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

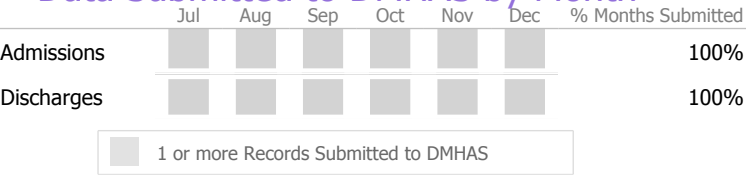
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	34	112%	▲
Admits	55	26	112%	▲
Discharges	55	23	139%	▲
Bed Days	3,918	1,347	191%	▲

Data Submitted to DMHAS by Month



* State Avg based on 14 Active Recovery House Programs

Post-Release Transitional Forensic Case Management

Wellmore (Morris Foundation Inc)

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	26	-42% ▼
Admits	8	16	-50% ▼
Discharges	9	14	-36% ▼
Service Hours	21	186	-89% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	78%	50%	72%	28% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		4	27%	20%	14%	7%
✓ Social Support		9	60%	60%	71%	0%
✓ Stable Living Situation		12	80%	80%	40%	0%
● Self Help		4	27%	60%	59%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	67%	90%	80%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		29%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							83%
Services							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	26	-23%	▼
Admits	19	24	-21%	▼
Discharges	12	21	-43%	▼
Service Hours	76	59	30%	▲
Social Rehab/PHP/IOP Days	100	45	122%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	24%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■	■	■	83%
Discharges	■	■		■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	50%	50%	59%	0%
● Follow-up within 30 Days of Discharge		3	50%	90%	48%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		19	95%	75%	93%	20% ▲
✓ Stable Living Situation		20	100%	95%	90%	5%
● Abstinence/Reduced Drug Use		9	45%	55%	57%	-10% ▼
✓ Improved/Maintained Axis V GAF Score		11	92%	75%	84%	17% ▲
● Employed		6	30%	50%	32%	-20% ▼
● Self Help		7	35%	60%	39%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	72%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	92	-30% ▼
Admits	49	79	-38% ▼
Discharges	44	70	-37% ▼
Service Hours	229	310	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	89%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	54%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	41%	50%	56%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		62	97%	75%	89%	22% ▲
Abstinence/Reduced Drug Use		46	72%	55%	56%	17% ▲
Stable Living Situation		64	100%	95%	88%	5%
Employed		35	55%	50%	42%	5%
Improved/Maintained Axis V GAF Score		26	59%	75%	61%	-16% ▼
Self Help		13	20%	60%	22%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	85%	90%	79%	-5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		38	78%	75%	79%	3%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	411	488	-16%	▼
Admits	357	425	-16%	▼
Discharges	332	396	-16%	▼
Service Hours	239	476	-50%	▼
Social Rehab/PHP/IOP Days	1,103	3,696	-70%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	24%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		171	52%	50%	59%	2%
● Follow-up within 30 Days of Discharge		92	54%	90%	48%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		425	97%	75%	93%	22% ▲
✓ Abstinence/Reduced Drug Use		280	64%	55%	57%	9%
● Stable Living Situation		408	93%	95%	90%	-2%
✓ Improved/Maintained Axis V GAF Score		257	77%	75%	84%	2%
● Employed		127	29%	50%	32%	-21% ▼
● Self Help		105	24%	60%	39%	-36% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		83	77%	90%	72%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	589	718	-18% ▼
Admits	467	541	-14% ▼
Discharges	510	536	-5%
Service Hours	2,709	4,008	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	88%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		269	53%	50%	56%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		604	98%	75%	89%	23% ▲
✓ Abstinence/Reduced Drug Use		471	77%	55%	56%	22% ▲
✓ Stable Living Situation		587	96%	95%	88%	1%
● Employed		231	38%	50%	42%	-12% ▼
● Improved/Maintained Axis V GAF Score		283	55%	75%	61%	-20% ▼
● Self Help		113	18%	60%	22%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		106	100%	90%	79%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		414	91%	75%	79%	16% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	15	11	36% ▲
Discharges	13	13	0%
Bed Days	1,337	1,344	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	62%	70%	72%	-8%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	92%	7%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		3	38%	90%	59%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		10	48%	70%	73%	-22% ▼
● Improved/Maintained Axis V GAF Score		12	80%	95%	88%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	115 days	0.3	91%	90%	100%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 99%
✓ Valid TEDS Data		100% 100%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% 14%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 95%
✓ SA Screen Complete		100% 95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs